

PRICE LIST 2018

VIP & BUSINESS SERVICES



OPENING HOURS OF VIP & BUSINESS SERVICES

Daily from 06.00 a.m. to 10.30 p.m.

Services are also available outside of opening hours by individual agreement and surcharge.

INFORMATION AND BOOKING

Vienna Aircraft Handling GmbH

1300 Vienna Airport, Austria

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VIP SERVICES

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| VIP ARRIVAL SERVICE for 1 passenger | € 270,00 |
| VIP DEPARTURE SERVICE for 1 passenger | € 270,00 |
| ADDITIONAL VIP PASSENGER | € 120,00 |

Included in the price:

- ➔ Exclusive use of one VIP lounge for 1 hour
- ➔ VIP support
- ➔ Baggage handling for 2 pieces per passenger
- ➔ Check-in, passport and security control
- ➔ Tax refund assistance for custom stamp (refund only to credit card)
- ➔ Hot and cold beverages and drinks
- ➔ Additional catering service on request (food charged according to consumption)
- ➔ Personal meet and greet of your guests for up to 2 persons
- ➔ Individual transport to/from the aircraft on arrival or departure
- ➔ Parking in the courtyard of the VIP Terminal for the duration of the event

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| VIP TRANSFER SERVICE for 1 passenger | € 420,00 |
| ADDITIONAL TRANSFER PASSENGER | € 190,00 |

Included in the price:

- ➔ Exclusive use of one VIP lounge for 3 hours
- ➔ Baggage handling for 2 pieces per passenger
- ➔ Check-in, passport and security control
- ➔ Tax refund assistance for custom stamp (refund only to credit card)
- ➔ Hot and cold beverages and drinks
- ➔ Additional catering service on request (food charged according to consumption)
- ➔ Personal meet and greet of your guests for up to 2 persons
- ➔ Individual transport from and to the aircraft on arrival and departure
- ➔ Parking in the courtyard of the VIP Terminal for the duration of the event

Group prices for more than 10 passengers on request!

MEETERS & GREETERS

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| Up to 2 persons per delegation | free of charge |
| Each additional accompanying person staying in the VIP Lounge | € 20,00 |

ADDITIONAL SERVICES
(ONLY AVAILABLE IN ADDITION TO A BOOKED VIP SERVICE)

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| VIP lounge up to 1 hour | € 198,00 |
| VIP lounge up to 3 hours | € 459,00 |
| VIP lounge up to 6 hours | € 698,00 |
| VIP lounge up to one day | € 989,00 |
| VIP agent | € 130,00 |
| VIP car | € 135,00 |
| Additional baggage per piece | € 7,00 |

Notification of passenger data and travel date at least 24 hours in advance. Provision of service contingent on official authorisation and regulation of the operating airline.

CANCELLATION FEE for all VIP services

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| 24 until 12 hours of booked service | 50 % |
| less than 12 hours of booked service | 80 % |
| No Show | 100 % |

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| LAST MINUTE FEE (for reservations made less than 24 hours of booked service) | € 100,00 |
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| RESERVATION CHANGE (per change of reservation) | € 100,00 |
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All prices excluding 20% VAT.
Valid from 01.01.2018. All information subject to price changes and typing errors.
We reserve the right to change VIP lounges due to protocol-related requirements.